

Warranty Policy



Warranty Type	Coverage	Duration	Applicable Brands
Technical Warranty	100% Coverage for Replacement	Until Tread Wear Indicators are Reached	All Brands
Road Hazard	50% Coverage for Replacement	Maximum 1 Year up to: 2 Tires if 1 Set is Sold 1 Tire if 2 Tires are Sold	Platin, Vredestein, Apollo, Atlas, LingLong, Delium, Rovelo
Satisfaction Warranty	100% Coverage for Replacement	1 Year	Platin, Vredestein, Apollo, Atlas, LingLong, Delium, Rovelo
Conditions	1- Road Hazard and Satisfaction Warranties are exclusively applicable to the listed brands2- All tires of all Manufacturing Dates are covered by these Warranties3- All is subject to review by R1 Inspection Officer		

Technical Warranty

Our Technical Warranty (Defined as Manufacturing Defect) offers comprehensive coverage for all our tire brands. We provide 100% coverage for replacement, and this warranty remains in effect until the tread wear indicators are reached. This means our customers can have peace of mind knowing that they are covered until the very end of their tire's life cycle, regardless of the brand they choose.

Satisfaction Warranty

In the realm of our Satisfaction Warranty, our commitment to customer contentment is paramount. In the event that a customer expresses any concerns, our team will diligently assess the reported issues. Following a meticulous inspection process, which may include a comprehensive test drive, our team will apply the necessary measures to state any valid concerns and provide a 100% coverage within the stipulated one-year timeframe. This warranty is applicable to the selected brands, including Platin, Vredestein, Apollo, Atlas, LingLong, Delium and Rovelo.

Terms & Conditions Apply

Road Hazard

This is especially important for those unexpected situations on the road. We offer 50% coverage for replacement and this protection extends for a maximum of 1 year, with a maximum number of tires covered: 2 Tires if 1 Set is Sold, and 1 Tire if 2 Tires are Sold. It's crucial to note that this coverage is applicable to specific brands, including: Platin, Vredestein, Apollo, Atlas, LingLong, Delium and Rovelo, and after doing the appropriate inspection of the tires.



Brand	Technical Warranty	Duration	Conditions
All Brands	100% Coverage for Replacement	1 Year	- Correct Car Battery Size - Correct Car Battery Type - Only Used For Cars

This warranty does not cover faullty installations made by third party

Technical Warranty

Our Technical Warranty, that includes our brands: Molinol, Vega, and Esan, guarantees coverage for replacement conducted by our company, coupled with a 24-hour charging process. Decisions regarding battery replacement are conditioned upon the results of this thorough assessment.

Terms & Conditions Apply

The warranty is applicable upon adherence to the following conditions:

- Correct Car Battery Size
- Correct Car Battery Type
- Battery Only Used For Cars





Brake System

Item	Technical Warranty	Duration	Conditions
Brake Pads:	100% Coverage for Replacement	1 Month	- Brake discs are inspected and are in good conditions - Brake discs are lathed and needs new brake pads
Brake Discs:	100% Coverage for Replacement	1 Week	- New brake pads are installed upon installation of new brake discs

This warranty does not cover faullty installations made by third party

Brake Pads

The technical warranty for brake pads ensures a comprehensive 100% coverage for replacement, extending over a one-month duration. The specified conditions necessitate a meticulous inspection of brake discs, confirming their optimal condition. Alternatively, an additional requirement of lathing of discs, followed by the installation of new brake pad.

Terms & Conditions Apply

Brake Discs

Brake discs themselves are subject to a 100% technical warranty, valid for replacement or refund within a one-week duration. The condition for brake discs entails the mandatory installation of new brake pads at the time of disc replacement.

ROUND1.COM Contact Center: S 81 88 81 81 | Customer Service: S 81 81 81 11



Warranty Policy Internal



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Technical Warranty	100% Coverage for Replacement	Until Tread Wear Indicators are Reached	All Brands
Road Hazard	50% Coverage for Replacement	Maximum 1 Year up to: 2 Tires if 1 Set is Sold 1 Tire if 2 Tires are Sold	Platin, Vredestein, Apollo, Atlas, LingLong, Delium, Rovelo
Satisfaction Warranty	100% Coverage for Replacement	1 Year	Platin, Vredestein, Apollo, Atlas, LingLong, Delium, Rovelo
Conditions	1- Road Hazard and Satisfaction Warranties are exclusively applicable to the listed brands2- All tires of all Manufacturing Dates are covered by these Warranties3- All is subject to review by R1 Inspection Officer		

This is an overview of our tires warranty policies to ensure that everyone is well-informed and can confidently communicate these details to our customers.

Road Hazard

This is especially important for those unexpected situations on the road. We offer 50% coverage for replacement and this protection extends for a maximum of 1 year, with a maximum number of tires covered: 2 Tires if 1 Set is Sold, and 1 Tire if 2 Tires are Sold. It's crucial to note that this coverage is applicable to specific brands, including: Platin, Vredestein, Apollo, Atlas, LingLong, Delium and Rovelo, and after doing the appropriate inspection of the tires.

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Terms & Conditions Apply

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Our Technical Warranty (Defined as Manufacturing Defect) offers comprehensive coverage for all our tire brands. We provide 100% coverage for replacement, and this warranty remains in effect until the tread wear indicators are reached. This means our customers can have peace of mind knowing that they are covered until the very end of their tire's life cycle, regardless of the brand they choose.

Conclusion

These warranties reflect our commitment to quality and customer satisfaction. Please familiarize yourselves with these details so that you can confidently address any customer inquiries. If you have any questions or need further clarification, feel free to reach out. Thank you for your attention.



Brand	Technical Warranty	Duration	Conditions
All Brands	100% Coverage for Replacement	1 Year	- Correct Car Battery Size - Correct Car Battery Type - Only Used For Cars

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Technical Warranty

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